

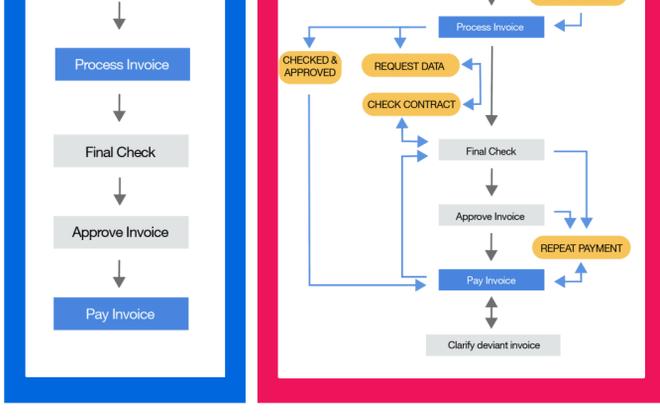
# Process mining: Automation's new superhero



As organizations face increasing pressure to create processes that are disruption-resistant, process automation has come out on top of the technology agenda. **Successful automation relies on you fully understanding your processes and knowing that what you are doing is moving in the right direction.** Whether you've had some success with RPA or you're just starting out, it's time to start looking at process mining. It gives you real time, objective and granular knowledge of exactly how your processes are performing, so you can find untapped automation potential in your processes, enterprise wide.

## What's wrong with your processes?

Did you know that your processes had a 'happy path' – the perfect way through the process? But, this is the real world and we bet your processes are far from happy. They're full of variations, bottlenecks, rework and exceptions.



It doesn't have to be that way.

## What should you do about it?

Prior to deploying automation, it's best to ensure your processes are in a good place. Before, that relied heavily on gut and guess work through manual methods of process discovery, like process mapping. Not now. **Now, you have process mining.**

	Process mining	Manual process discovery
Source of truth	Data from systems and applications	Employee interviews, workshops and opinion
Analysis	Objective and data driven – reveals all process variations	Subjective and biased – shows an idealized version of the process
Standardization	Opportunity to optimize before automation	Limited visibility into process variation
Detail	Highly granular level of detail into the process	Limited level of detail
Scalability	Easy to scale across different processes, enterprise wide	Difficult to scale across processes
Process monitoring	Continuous and near real time process monitoring	Zero monitoring capabilities as it is a one-time exercise
Automation	Enables end-to-end process automation & high return on automation investment	Trial and error approach to automation, only captures 'low hanging fruit'

## Why should you select process mining now?

**43%** of companies expect to increase investment in process automation as a result of COVID-19<sup>1</sup>

**37%** of decision-makers report delays to their digital transformation initiatives due to misunderstood processes<sup>2</sup>

Your processes are undoubtedly important; they make your business tick. They are also subject to change, so it's important that your automation changes with it. A combination of process mining and automation helps you create more predictable end-to-end processes, that are more resistant to external disruptions. Whether it's new legislation, a new competitive situation or economic changes, you can act fast and stay ahead of the curve with process mining.

## Choose a leader in process mining and automation

Process mining is a great start, but its real value comes when you operationalize your findings. Combined with RPA, process mining lets you know how your current processes are performing, how you can improve them, monitor them, and help your business succeed with enterprise wide automation.

That's what UiPath delivers.

## We're global leaders in process mining and automation

The Everest Group named UiPath as a global leader in process mining in 2020. The research firm said:

“Leaders are ahead in developing superior process mining capabilities, with greater focus on ease of use for business users, integration with enterprise applications, accuracy in process model generation, and analytics and dashboarding capabilities ... have a vision to drive enterprise performance and improve customer experience using a data-driven approach to process mining.”<sup>3</sup>

At UiPath, we deliver leading edge automation to reduce cost, improve efficiency and create a superior customer experience. We are the only company today with a comprehensive platform for end-to-end automation, combining process mining with RPA, and other complementary technologies.

Talk to a process mining expert



<sup>1</sup> KPMG, Enterprise Reboot: Scale digital technologies to grow and thrive in the new reality  
<sup>2</sup> AI Multiple, 20 Process Mining Statistics: Market Size, Adoption  
<sup>3</sup> UiPath, Everest Group PEAK Matrix® for Process Mining Technology Vendors 2020