How to set up an AOM to scale?

Timeline

1. Follow these steps to upgrade your team and escalate the automation program throughout the enterprise.

2. Extend the skillset of the automation team.

3. Master the process of building the automation pipeline, enterprise wide.

4. Measure the automation results to continuously improve.

The automation operating model (AOM) is how your organization learns to cooperate and be successful with automation. AOM goes beyond the RPA CoE, setting the who and how of the automation strategy and creating alignment between leadership, CoE, and business units across the six program elements.

Why do you need to set up an AOM to scale?

With an AOM deployed, companies more rapidly build and replace bots into production with governance and predictability. They realize more benefit from this structured approach without a defined AOM, companies have longer build and deployment times resulting in much lower adoption and reduced benefit realization.

The automation operating model helps businesses steadily scale automation, become agile, and increase return on digital transformation investment.

A review of our customer base shows specific areas related to an AOM as necessary to create a more efficient process for deploying bots into production use.

Understand if you are ready to scale

Start where you are and define the fastest way to your destination. As your RPA program matures, you are passing through the three levels of automation journey: Start, Scale, and Business Transformation. The level your organization belongs to depends on your business and technological readiness, priorities, chief executive support, employees’ awareness, and operating model.

Analyze what stage of the automation journey you are in and identify what’s missing to transform your business.

Take our survey to understand where you are in your automation journey!

Extend the skillset of the automation team

Add skills to your automation team to kickstart complex automations. Go beyond the RPA CoE! Involve business process owners, solution architects, change management, IT leadership, artificial intelligence (AI) experts, and others. Form a steering committee to prioritize automations and define the process of creating automation pipelines.

Master the process of building the automation pipeline, enterprise wide

New or existing CEO sets the priorities relying on scientific data

Steering Committee

Business

Process Improvement

IT

Internal Audit

Change & Comms

Workforce Planning

Program Targets & Execution Plan

Value Measurement

Organization Structure

Solution Quality Governance and Controls

Program

Value

Additional Business Unit Expansion

1 2 3 4 5 6

Check out this blog post on the “automation flywheel” which describes how the consumption of automation leads to new ideas for automation, and ultimately the creation of automations by end users that feed the program and spin the flywheel even faster.

Measure the automation results to continuously improve

Monitor performance of your existing automations and track business process improvement. AOM supports you in your automation journey and enables continuous improvement. Create a feedback loop to keep learning on the journey and move the program further on the program’s path.

If you need more assistance, UiPath will dispatch a team to facilitate AOM creation:

- AOM workshops
- Deliverable

Additional Resources

- Make sure to put topic as “AOM help”